

Release Notes

The most up-to-date compatibility information is on the **Product Compatibility Info** link at www.softtrak.com.

**Upgrade Complexity**

From prior version: **Easy** ●

Adagio

BankRec 8.1B - 8.1D
BoM 8.1E
Crystal Reports® 8.5-B for Adagio
DataCare 8.1A, 9.0A
ePrint 9.0A
GridView 8.0A – 9.0F
Inventory 8.0A – 8.1D
Lanpak 9.0D - 9.0E
Ledger 8.0A – 9.0D
MultiCurrency 8.1B

ODBC 9.0A
Purchase Orders for Adagio 8.1A-8.1B
PurchaseOrders 8.1C
Receivables 8.0A – 9.0C (required)
SalesAnalysis 8.0A – 9.0B
SalesCQ 8.1A, 8.1C

Other Products

MS Office 2003, 2007, 2010
MS Windows XP, Vista, 7, 8

Enhancements and revisions in Adagio OrderEntry 8.1E (2013.03.22)**New Features**

- ◆ An Excel Direct button was added on detail grids in enter, inquiry and history functions.
- ◆ For Adagio ePrint users, added %FRM code to use 'Invoice' or 'Credit' in the filename to separate the Invoice and Credit Note audit list reports into 2 files instead of one. For example, OEInvoiceAuditList.pdf and OECreditAuditList.pdf instead of OEInvoiceCreditNoteAuditList.pdf if Filename on the PDF Print Options dialog is set to OE%FRMAuditList.pdf.
- ◆ The Data Integrity Check (DIC) now checks the Common Files as well as the OE files. Previously these files were only checked by DataCare. The DIC also checks other OE tables that were previously only checked by DataCare.
- ◆ Installs an updated version of the Adagio Data Source (ADS) that improves the handling of certain integrity problems in Adagio data files, minimizing the impact of damaged data should problems occur. When this release of OrderEntry is installed the Adagio System Updater (2013.01.09) is not required.

Problems Fixed

- ◆ The Load History function on the Items tab in Display History displayed incorrect results in some cases when you had a range of customers, items and dates, did a search, then changed fields in the range.
- ◆ Category codes in Inventory and the OrderEntry Price list can only be uppercase. Edit Item and Edit Alternate Price List forced the code to uppercase but Transaction entry did not.
- ◆ The Order Action report selected orders as Totally Shippable when it should not have because some items were only partially shippable.
- ◆ The units of measure for the Weight field on the Totals screen in the History Inquiry always displayed as "lbs" regardless of the Weight Unit of Measures specified in the Adagio Inventory Company Profile.
- ◆ The Salesperson Name was blank on the Salesperson Commission report when printed in summary form.
- ◆ The right-mouse menu for the grid on the Items tab in History included options to Document or Customer that should have been there and had no effect (the sort sequence is controlled by the selections above the grid).
- ◆ For orders transferred as quote from SalesCQ, the weight of items should have been zero until quantity was shipped. The specification code 'F24 Total Item Weight' printed the total weight of the ordered items, whether the items were shipped or were still backordered.
- ◆ If you did a Find on the Invoices tab in Enter Orders function and used the smart finder, then switched to the Orders tab and used the smart finder, the columns for in the smart finder did not change the ones for orders, which can be different.
- ◆ If you created a credit note for an invoice from history that had Terms code that had been deleted in Receivables, you received a error stating the Terms was invalid, even though credit notes do not have terms.

Problems Fixed in previously released 8.1E Hot Fixes

- ◆ When a document was printed to PDF from a Print function (on the Order Entry menu but not from the entry grid), the "Everything printed OK?" message was displayed underneath the Printing in Progress message in some cases.
- ◆ The Edit Special Prices and Special Prices Inquiry functions showed the price for levels A to E as zero if pricing for the item was based on Markup and the Markup cost/Standard Cost was zero. (Although items were priced correctly when entering orders).
- ◆ 'Auto-import on startup' for Special Prices was not working.
- ◆ The Doc Type field is now translated from O, I, or C to Order, Invoice or Credit Note on grids. This is useful for the grid on the History Reference tab and in filters.
- ◆ Location codes in Inventory can only be uppercase. OrderEntry now forces Location to uppercase in all functions.
- ◆ When printing a range of documents on the Order Action, Aged Orders, or Orders/Invoices/Credit Notes reports, in some cases transactions were missed in the range if many other users were posting documents in a large database, especially if network performance was slow. This has been corrected. While these reports are printed, other users may see a slight increase in wait or retry/cancel messages when posting or printing a range of documents.
- ◆ If on startup, OrderEntry detects that the database was using Adagio BoM but the add-on is not present, it warns you that the BoM functionality is not available. You should exit the program and determine the cause before running Day End, as master items will not be automatically assembled.
- ◆ When printing a range of documents, the order files were locked while all documents in the range were read and the message "Loading Data" was displayed. During this time other users received wait or retry/cancel messages when posting or printing a range of documents. The files are no longer locked throughout this time.
- ◆ Fixed a problem in the 8.1E (2012.05.11) Hot Fix that caused GridView views for the ' OE Hst Detail /w Head, Head Ext' composite table to stop working.
- ◆ The down-arrow key in the Ship Via field did not position to the correct row in the dropdown in some cases.
- ◆ When importing Special Prices for customers with an Alternate Price List, the import required the item to be on the Price List for the customer. If the 'Use base price list if not found' option is not set to 'Disallow' you can now import a special price for a customer/item combination that doesn't exist on the Alternate Price List. If the Price List field is imported but the Price List item does not exist, the imported Special Price is set to blank.
- ◆ If you added a new ShipTo Address from the BillTo/ShipTo tab while entering an order, the new ShipTo code did not appear in the finder, although the ShipTo Address was created and the address fields were correct on the order.
- ◆ Installs a new version of the Adagio Data Source (ADS) that allows the Data Integrity Check to display "(Checking Index x of y)" on files with multiple indexes so for large files you know it has to cycle through the records multiple times and which pass it is currently on. For example: "O/E Sales Order Header 1234 of 45678 (Checking index 1 of 2)"
- ◆ The number of resources locked during the document entry process has been reduced significantly by explicitly locking resources instead of using automatic locking.
- ◆ The error message "Document statistics will now be updated due to an inaccurate count of orders, invoices and credit notes. If this message reoccurs you should run a data integrity check." was displayed in some cases by the 'Enter Orders/Invoices/Credit Notes' function when in fact there was no actual problem with the counts.
- ◆ When processing a credit note for items using Standard Costing where there is a variance, the Day End function adjusted the item's actual cost valuation by the cost of sale amount and not by the amount posted to the IC control account by the original invoice. This resulted in the inventory control account not agreeing with the actual cost in the Item Valuation report.
- ◆ Using Standard Cost as the Display Cost incorrectly displayed the Most Recent Cost instead for Average Cost items in some cases.
- ◆ If the smart finder window for items was sized smaller than the width required to display the extra field when searching by 'In the range of', the Search, Excel and Print buttons were not shown until you sized the window and reopened it.
- ◆ If you had a Security Group where Edit Items was not allowed but editing notes was allowed, the 'Item Notes' button was missing in the Item Inquiry function.
- ◆ Added an Average Cost field to the Edit Item screen (except for FIFO/LIFO items). It is displayed in the Costing Units selected. In previous versions the Item Inquiry function had to be used to see the average cost.
- ◆ The Adagio menu now includes the module from which it was selected to allow you to quickly open another instance of the same module.
- ◆ Added an option to automatically append string fields from the item to the Item Description when the item is added to an order. The

Description field from the item is 40 characters long but the Description on a detail in OE allows for 75 characters. Added the option 'Auto-append OE Description?' dropdown field to the System Options tab in the Company Profile. You can select 1 of the Additional Information fields 1 to 4 to append. Trailing blanks are trimmed from the Item Description and one space is inserted prior to the append.

- ◆ On the BillTo / ShipTo tab, the Alt-S key now moves to the Ship To field to allow you to quickly enter a Ship To address. Useful when you often ship to an address one time only so it is not worth entering a permanent ShipTo Address.
- ◆ When you changed the Location on the header screen and applied the new Location to the details, the Picking Sequence was set to blank if it was set to Default for the Location. Thus D17 printed blank on the picking slip.
- ◆ When your import template included 'Hdr-Expected Ship Date' but not 'Det-Expected Ship Date' the field was set to blank in the detail. It is now set to the same date as the header field.
- ◆ Vertical lines on specifications did not print all the way down to the Last Page Footer when the 'Extend Thru Detail' setting was used on some Windows 7 machines for some printer drivers.
- ◆ The Expected Ship Date on the header and detail did not support entering the minimum number of characters to change the date.
- ◆ If the user's Security Group or the company profile disable the display of cost information on orders, the markup percentage or amount are no longer displayed on the Pricing screen, thus preventing the user from figuring out the cost of items.
- ◆ Attempts to solve a problem experienced at one site where there is an intermittent error reading specification files (ex. oe\$confirmation.dat) because some other program or process has the file open and is preventing access.
- ◆ In OrderEntry 8.1E (2011.12.15), the specific printer setting for Picking Slips was not respected.

Enhancements and revisions in earlier versions of Adagio OrderEntry

- ◆ Refer to the Readme help file for details of enhancements and revisions in earlier versions or [Historical Enhancements](#) under Products on Softrak's web site.

Installing

To install Adagio OrderEntry you need the serial number and install code from the download instructions email sent to you by Softrak Systems.

If you are installing an upgrade, you need the serial number and install code from the upgrade download instructions email. A previous version of Adagio OrderEntry should already be installed on your computer before installing the upgrade. If a previous version is not already installed, you can still install the upgrade. After entering the upgrade serial number and install code, you will also have to enter the serial number and install code from your previous version.

Read the 'Upgrading' sections below before installing an upgrade.

If you are installing a Service Pack, you do not need to enter a serial number or install code. However, a previous version of Adagio OrderEntry 8.1E must be installed before the Service Pack can be installed.

To install Adagio OrderEntry (or an upgrade), run the program file you downloaded. Once the install program is running, you can click the View button to open the Readme file for detailed instructions. If Adagio OrderEntry is installed on a network, you must also do a workstation install for each workstation running Adagio OrderEntry. Refer to "Installing on a network" in the Readme for instructions.

To install the Adagio OrderEntry Service Pack, run the Service Pack program and follow the instructions on the screen. After installing the Service Pack, a workstation install may be required at each station running Adagio OrderEntry. To determine if a workstation install is required, start Adagio OrderEntry at the workstation. The workstation install will be automatically started if required. Note: If you are updating multiple applications at the same time, it may be faster to run the all workstation install to update all applications at once on the station. Refer to "Installing on a Network" in the Readme for instructions.

The Edit Customer and Edit Item functions now use a Lanpak license, including editing customers or items from within OE documents. If another user is already in AR or IC this would require Adagio Lanpak to be installed. The View Customer and View Item functions do not use a license, nor does adding a customer or item "on the fly".

Adagio OrderEntry 8.1E requires Adagio Lanpak (if used) to be version 9.0D or higher. **Do not install this upgrade before you have installed Lanpak 9.0D or have it available to install, if you require multiple users in Adagio OrderEntry.** If you have any prior version Lanpaks installed but no 9.0D Lanpaks the Adagio OrderEntry install will warn you.

Adagio BoM 8.1E (if used) is required for use with OrderEntry 8.1E. Earlier versions of BoM (Bills of Material) are not compatible. Do not install this upgrade if you do not also have your BoM 8.1E upgrade available to install.

Adagio OrderEntry 8.1E **requires Adagio MultiCurrency (if used) to be version 8.1B** or higher.

Upgrading from 8.1D

Upgrade Complexity: ● Easy

Adagio OrderEntry 8.1E is not compatible with earlier versions of Adagio OrderEntry. Posting in previous versions can cause data integrity errors. Do not attempt to open an 8.1E database with earlier versions. Earlier versions may open the database without any warning but use of those versions can result in errors.

Before installing the new version you should perform a Data Integrity Check of your database(s) at your current version to ensure there are no integrity errors.

The options 'Ask Print OK after forms print?' and 'Close forms dialog after print?' were added to User Preferences for this release. Both options are selected by default. **You should review the changed behavior related to these new options and any effect they may have on your procedures.**

Upgrading from 8.1C or earlier

Upgrade Complexity: From 8.1C ● Easy

After converting, you may need to adjust your Security Groups (if you use them). This release adds Special Prices to the File | Import and File | Export menus. These new menu choices will be disabled for all existing Security Groups. You will need to edit each Security Group to enable access to new functions as required.

If you are upgrading from versions prior to 8.1C (2010.05.07), and you have items where the Pricing Unit does not match the Costing Unit, you must complete DayEnd before installing this upgrade. After this version is installed: 1) when a credit note is created for an existing invoice, the Unit Cost will default from the original invoice. If the original Costing Unit was different than the Pricing Unit, the unit cost will need to be adjusted before the credit note is posted; 2) unshipped orders for items or alternate price list items that use User specified costing will need to be modified to ensure that the unit cost matches the new unit on the detail (i.e. the Pricing Unit). Note: If your Pricing and Costing Units are always the same, this does not apply to you.

Upgrading from 8.1B or earlier

Upgrade Complexity: ■ Intermediate

Note 1: If Adagio Receivables is 9.0A or higher, the following modules (if used) must be at the version indicated, or higher, to be compatible with Adagio OrderEntry 8.1E.

BankRec	8.1B
DataCare	8.1A
Inventory	8.1A (2009.02.17) or higher
Ledger	9.0A (Note 2)
SalesAnalysis	8.1B
SalesCQ	8.1B

Note 2: If Adagio Ledger is in use, you must have Ledger 9.0A (2008.04.02) or higher installed.

Do not install this upgrade until you are certain you have the above upgrades available to install. The upgrades to the other modules may be installed before or after installing the OrderEntry upgrade.

If Receivables 9.0A is used it must be version 9.0A (2009.05.11) or higher. If you have Receivables 9.0A (2009.03.31), you must install the Receivables Service Pack.

Adagio OrderEntry data must be converted for use with 8.1E. A conversion will take place even if OrderEntry is used with versions of Receivables previous to 9.0A.

The conversion could take a significant period of time on databases with a large number of documents in current across a network. For large databases, we recommend copying your database to a local machine, converting the data, and then copying it back. We strongly recommend you contact your dealer or consultant for assistance with this procedure and take a backup before proceeding.

The Previously Opened database list is now saved by Adagio User rather than for all users. The first time an existing user or a new user logs into Adagio OrderEntry 8.1C they will be asked "Would you like your historical company access list set up?" Answer yes to have OrderEntry add all entries from the Previously Opened list from your prior version. It is no longer possible for all users to share the same Previously Opened list.

Salespersons are now entered in Receivables rather than OrderEntry (or Adagio Invoices) if Receivables 9.0A is used. The Salespersons are shared by OrderEntry and Invoices rather than being in separate modules. Existing Salespersons in those modules are converted for use by Receivables 9.0A. There were 2 commission rates in OE Salespersons and there are 5 in AR Salespersons. Each of the 5 commission rates also has a 'Minimum sales' amount. When converted from OE, the 'Base commission rate' becomes the first commission rate with a minimum sales amount of 0.00. The 'Special commission rate' becomes the second commission rate.

Ship-to Address are now maintained in Receivables and are entered in the Customer in Receivables rather than in OrderEntry (or Adagio Invoices) if Receivables 9.0A is used. Existing Ship-to Addresses in those modules are converted for use by Receivables 9.0A. A separate Edit Ship-to Address function remains available in OrderEntry to allow users access without allowing them to edit customers.

Note: If you use OrderEntry as well as Adagio Invoices on the same company database read this paragraph. Conversion of Ship-to Addresses when both OrderEntry (OE) and Invoices (IN) database are present converts both sets of addresses. OE Ship-to Addresses are converted first, then IN Shipping Addresses. If there are duplicate Ship-to codes then the address from IN will overwrite the one

from OE. This can only happen if OE codes used are 3 characters or less because the codes in IN are 3 characters. It is assumed that at most sites the Ship-to addresses in OE and IN will be duplicates because the customers from AR are shared by both modules. Therefore, unless you used the same Ship-to code in OE and IN, and it was 3 characters or less, you will end up with duplicate Ship-to addresses with different codes. This will have to be corrected manually as required. Also note that the conversion does not verify the Ship-to address for a given Ship-to code is the same in OE and IN. Finally, if you switched from OE to IN or IN to OE, and are no longer using the other module, the database from the unused module should be deleted or moved before converting Receivables to 9.0A to ensure the correct and most up-to-date Ship-to addresses will be converted.

The Territory field increases from 2 to 6 characters in OE. The Territory is 6 characters regardless of the version of Receivables used.

If you have custom Crystal Reports for Adagio report or GridView views that use the Salesperson, Ship-to Addresses, or Territory tables they will require adjustment.

If you have custom reports (CustomRP folder) or modified reports (ModRP folder) for Adagio OrderEntry that reference tables in Adagio Receivables and you are upgrading to AR 9.0A you will have to adjust or recreate these reports. See the Adagio Receivables Release Note or Readme help for details. GridView views for OE tables that reference AR tables will also require adjustment.

Adagio OrderEntry 8.1E remains compatible with ACCPAC® Plus™ OrderEntry, Accounts Receivable and ACCPAC Plus Inventory Control unless Adagio Receivables is 9.0A or higher and as mentioned in the next paragraph. However, using ACCPAC Plus with Adagio OrderEntry is not recommended, compatibility is not guaranteed and this configuration is not supported.

An additional index to the order details file by item number has been added to speed up GridView views used for inquiries into the open orders/invoices/credit note details by item. This means Adagio OrderEntry is no longer compatible with third-party products that add new documents or lines to existing documents in the OE database but do not use the Adagio Data Source (ADS) to do so as those products do not update the additional index. This includes ACCPAC® Plus™ Order Entry. There is no issue if a product only updates existing OE detail records.

If these products must be used the additional index can be turned off. The index is used to speed up GridView views only and not absolutely required by Adagio OE, but the default is to have the index on. To turn off the additional index, edit the OEWININI.ddd file (where ddd is your company data file extension) found in the Adagio data folder. This is a text file but with your database extension rather than .TXT. Change the line "@O80ALIN2=1" to "@O80ALIN2=0".

-- end --