



Compatibility

Adagio

BankRec 9.2A (180209)
Console 9.1A - 9.2B
DataCare 9.1A - 9.3A
DocStore 9.3A
ePrint 9.2A
GridView 9.1A - 9.3B
Inventory 9.2A (180512)
JobCost 9.2A (180604)
Lanpak 9.3A
Ledger 9.1A - 9.3A
MultiCurrency 9.2B
ODBC 9.1A, 9.2A
OrderEntry 9.3A (180410)
Payments 9.3A
Receivables 9.3A (required)
SalesAnalysis 9.2A (180519)

Other

MS Office 2010/13/16, 365
MS Windows 7 (SP1), 8, 8.1, 10
MS Server 2008R2 SP1 or higher
Crystal Reports® 2011 - 2016
(requires Adagio ODBC)

Note

The most up-to-date compatibility information is on the Product Compatibility Info link at www.softrak.com.

Enhancements & Revisions

- Added 'Revise addresses' option to the Copy, Move and Restore dialogs. Enabling this option will update the addresses of the copied / restored invoice from the customer, including the 'Format address' option.
 - Added 'Revise all (addr., pricing, etc.)' option to the Copy, Move and Restore dialogs. Enabling this option will not only update the addresses per the customer's record, but will also update any changes made to the Invoicing tab or ShipTo Addresses, as well as changes made to Invoices or Inventory items.
 - For Adagio JobCost users, a warning is now displayed in batch entry if you select or change a Job Number for a closed job.
 - In a batch with many invoices (approximately 40 or more), when a new document was inserted nearer the end of the batch it was not displayed until the grid was refreshed by scrolling up and down.
 - In Invoices 9.3A, an error was displayed by the Find on the customer grid with a filter applied when you entered a customer code less than 6 characters in length and pressed ENTER rather selecting the customer from the finder.
 - In Invoices 9.3A when you attempted to copy the first batch in the open or archive batches grid nothing happened unless you had copied another batch prior to that.
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- In Invoices 9.3A, when an existing invoice was edited and information had changed in the customer since it was entered, if you elected to update the invoice with the 'All' option when prompted, the invoice date was changed to the session date when it should not have been changed at all.
 - In Invoices 9.3A, when an existing invoice was edited and address information had changed in the customer since it was entered, if you elected to update the invoice when prompted, and if you then edited another invoice that had been printed but made no change to it, the print status was set to open for the second invoice.
 - In Invoices 9.3A, when an existing invoice was edited and the Tax Group or Tax Type had changed in the customer or ship-to since it was entered, if you elected to update the invoice with the 'All' or 'Addr only' option when prompted, the Total Before Tax was set to zero in some cases. This caused a data integrity error that had to be rebuilt by the Data Integrity Check.
 - Improved the performance of batches and history grids, including scrolling and clicking on rows, when Adagio DocStore is used and there are links to documents on the grids.
 - When there has been a change in a customer since an invoice was originally entered and the prompt "Customer and/or shipto record have been changed since this invoice was

entered" is displayed when you edit the invoice, if you select 'None', the prompt will not appear again.

- Added an option to the prompt "Customer and/or shipto record have been changed since this invoice was entered" to exclude a manually entered shipto address from being updated (i.e. when no ShipTo Code was used). Click the option 'Exclude custom shipto address on update?' to stop the shipto from being updated from the customer's billing address.
- Entering dates using just the day did not work correctly when the Windows "short date" format was set to yyyy-mm-dd.
- Moving an invoice from one active batch to another would sometimes generate an integrity error in the batch system.
- Multi-user protection was not working properly when assigning a new invoice number. This could result in duplicate auto-incrementing invoice numbers.
- The setting to exclude a custom Ship-to address when updating an invoice is now remembered.
- In invoice and cash batch entry, for a customer with multiple credit cards, if you changed cards the Card ending with, Name on card, Expiry date and Vault ID fields were not updated on the screen until you exited the credit card ID field.
- The Payment Type on an invoice was updated when the ship-to code was changed, even if the payment was an authorized credit card payment.
- When rounding is on in Adagio Inventory, rounding is now applied to all prices, not just prices calculated using percentage markups or discounts.
- Corrections and improvements have been made on the Item Information screen launched with the "i" button on detail lines for Adagio Inventory items.
- It was possible to use the Column Editor to show the cost for Inventory items in the batch entry grid when Group Security was set to prevent the user from seeing cost.
- It was possible to use the Column Editor to show cost fields on the Transactions grid for Invoices and OrderEntry details in the Edit / View customer functions when Group Security was set to prevent the user from seeing cost.
- In batch entry, the Price Level chosen for the item should have been retained when the Unit of Measure was changed.
- If you edited an invoice when information in the customer had been changed and the prompt to confirm the changes in the invoice was displayed, when you chose the 'Addr Only' button and set the 'Exclude custom shipto address on update' to off, the Ship Via and Salesperson were updated when they should not have been.
- In Invoices 9.3A, changing the Payment Method during batch entry did not change the bank Account/Department for the new Payment Method.
- In batch entry, the Payment Method was not changed when the Customer Number was changed on the Bill-To tab.
- Posting an invoice for \$0.00 but having a payment greater than zero resulted in a corrupt Receivables G/L batch that could not be retrieved into Ledger. Posting zero dollar invoices with a payment is not an intended use of Invoices and is not recommended. However, it was possible to do this if you entered an invoice with an amount, entered a payment, then zeroed out or deleted the invoice line, and ignored the zero dollar invoice warning. The G/L batch can now be retrieved if you do this. However,

the Batch Listing and Posting Journal reports do not print correctly in this case and it will result in an unapplied cash transaction in Receivables.

- Optional Fields did not print the correct value on invoices in some cases when a mix of Adagio Invoices and Adagio Inventory items were on the invoice.
- The Find in Invoices History was much slower in 9.3A than earlier versions.
- It was possible to use the Column Editor to show the cost in Invoices History when Group Security was set to prevent the user from seeing cost.
- When emailing an invoice, when you selected Customer as the 'Send to' on the Fax/Email Print Options screen, the email address from the invoice was used instead of the one from customer, which may have been newer.
- Added 'Wait between emails (seconds)' option in Email Setup. If your Outgoing Mail Server limits the number of emails you can send, setting a delay between emails may increase the number of emails you can send all at once.
- Added 'Outlook' option in Email Setup. This corrects a problem where you could not send email using the 'MAPI' setting or you had slow performance sending emails if you use Outlook and Windows 10 in some cases.
- Cancelled invoices were printed on the Batch Listing report and included in the totals.
- Importing invoices with payments applied was not working correctly.
- Invoices restored from Archive retained changes to the Bill To Zip/Postal.
- Imported invoices were not assigned Invoice numbers in some cases.
- Importing an Invoice with a payment for a pre-authorized transaction from another system, where the authorized amount is not imported, showed as zero on the Batch Listing and Posting Journal, although the capture was correct.
- Importing invoices with the Inventory Unit of Measure field in the details resulted in an error during import.
- Importing invoices with items that price by Quantity did not take quantity discounts. For a Price list item, this did work.
- When importing invoices with a Price List and Unit of Measure fields on the detail, if the Price list field was non blank, the Pricing unit of measure from the Alternate price list item was used. However, the Cost used was from the imported Unit of Measure, which caused problems.
- Negative invoices that were paid by online credit card did not trigger an online payment and thus were not were processed by the credit card provider.
- Corrected a problem where an Invoice Search with a Description containing a dash ("-") caused an error in the Year End function in some cases.

Enhancements and revisions in earlier versions

Refer to the Readme help file for details of enhancements and revisions in earlier versions or the [Change Log](#) under Product Documentation on Softrak's web site.

Installing

To install Adagio Invoices you need the serial number and install code from the download instruction email sent to you by Softrak Systems.

If you are installing an upgrade, you need the upgrade serial number and install code from the download instruction email. A previous version of Adagio Invoices should already be installed on your computer before installing the upgrade. If a previous version is not already installed, you can still install the upgrade. After entering the upgrade serial number and install code, you will also have to enter the serial number and install code from a previous version.

Read the section ‘Upgrading’ sections below before installing an upgrade.

To install Adagio Invoices or an upgrade, run the program file you downloaded. Once the install program is running, you can click the View button for detailed installation instructions in the Readme help. If Adagio Invoices is installed on a network, you may also need to do a workstation install at each station running Adagio Invoices.

To determine if a workstation install is required, start Adagio Invoices at the workstation. The workstation install will be automatically started if required. Note: If you are updating multiple applications at the same time, it may be faster to run the All Workstation install to update all applications at once on the station. Refer to “Installing on a Network” in the Readme for instructions.

Invoices 9.3A requires Adagio Receivables to be version 9.3A or higher. Receivables 9.3A requires several other modules to be at certain versions or have certain Service Packs installed. See Receivables the 9.3A Release Notes for details.

You should not install Invoices 9.3A until you are certain the required versions of other modules have been released and are available to you.

Invoices 9.3A requires some Adagio modules to be at a certain version or higher. See compatibility information below or the Adagio Compatibility Chart.

Invoices 9.3A requires Adagio Lanpak (if used) to be version 9.3A or higher.

Invoices 9.3A requires Adagio MultiCurrency (if used) to be version 9.2B or higher.

Requires Ledger 9.2A or higher to use the new feature in Ledger 9.2A function that allows separation of subledger batches on retrieval by Batch Number. Earlier versions may be used.

If you are upgrading from a version earlier than 9.2A and have custom reports and/or views for Invoices created in Crystal Reports 8.5 for Adagio / Adagio GridView, they will require conversion and adjustment for use with 9.3A. You should not install the upgrade or convert Invoices data until you have a plan in place to update any custom reports and views critical to your operation. See the sections below on converting reports and views for details.

Upgrading

Requires Receivables 9.3A. You must convert your Receivables data to 9.3A before converting Invoices data. The order of database conversions is significant. See the Receivables 9.3A Release Notes for details.

Invoices 9.3A cannot convert databases prior to version 9.0A (2010.05.03).

Adagio Receivables and Adagio Invoices 9.3A support on-line payment (credit card) processing (if Adagio Payments is installed). They are compliant with the Payment Card Industry Data Security Standard (PCI DSS). In order to achieve PCI compliance, if you have credit card numbers stored in batches or history, the Receivables conversion will remove them and replace with a field containing only the last 4 digits. This is the case even if you do not use Adagio Payments. See the Receivables 9.3A Release Notes for details.

You should not install the upgrade or convert your data until you have a plan in place for a new process to handle credit cards.

Adagio Invoices 9.3A does a minor database conversion from Invoices 9.2A.

After converting, you should immediately run a Data Integrity Check.

Existing invoice specifications from versions prior to 9.3A will continue to work without requiring changes.

Existing import and export templates are converted and will continue to work without adjustment. The credit card number field is removed and replaced with 'E128, cc number (last 4)'. New credit card related fields are available.

If you are using Adagio DocStore, it is imperative the DocStore database be included with all backups of your Invoices database. All backup zip files created by the File | Backup functions in Invoices include the DocStore database. In Adagio DataCare, the DocStore database is backed up by Jobs checking 'Adagio Common Files' with the 'Include in backup' option enabled. For a manual backup, include all data files beginning with "SD".

Drag and Drop of batches and batch entries to invoke copy/move is no longer available in Adagio Invoices in order to allow Drag and Drop of documents for Adagio DocStore. It has also been removed from History.

Upgrading from 9.1A or earlier

Upgrade Complexity: **Intermediate** ■

These Release Notes do not cover upgrading from these versions. If you are upgrading to 9.3A from these versions, **before installing the upgrade**, it is very important to review this information in the 9.2A Release Notes on Softrak's website. You may also review the information in the Readme Help file. Adagio Invoices 9.3A does not convert databases older than 9.0A (2010.05.03). If you have earlier versions, both Receivables and Invoices will have to be converted with intermediate versions. Contact your Adagio consultant.

