



## Compatibility

### Adagio

BankRec 8.1D- 9.2A  
Console 9.1A  
DataCare 9.0A, 9.1A  
ePrint 9.0A  
GridView 8.1A - 9.2A  
Inventory 8.1C -9.2A  
Invoices 8.1B - 9.2A  
JobCost 8.1B - 8.1D  
Lanpak 9.2A  
Ledger 9.0A - 9.2A  
MultiCurrency 9.2A  
ODBC 9.0A, 9.1A  
OrderEntry 8.1C - 8.1F  
Payables 8.1C - 9.2A  
SalesAnalysis 8.1B - 9.2A  
SalesCQ 8.1B - 8.1C  
Time&Billing 8.1B -8.1D

### Other

MS Office 2007, 2010, 2013  
MS Windows Vista (SP2),  
7 (SP1), 8, 8.1  
MS Server 2008R2 SP1 or higher  
Crystal Reports® 2011 and 2013  
(requires Adagio ODBC 9.1A)  
Crystal Reports 8.5 for Adagio  
(see Upgrading section)

### Note

The most up-to-date  
compatibility information is on  
the Product Compatibility Info  
link at [www.softrak.com](http://www.softrak.com).

## Enhancements & Revisions in Receivables

- Added new specification codes:  
M40 Company City, State/Province, Zip/Postal  
C92 State/Province, ZIP/Postal (formatted)
- Formatted addresses in customer and when converting from prior versions now support Puerto Rico and the US Virgin Islands: St. Thomas, St. Croix, and St. John.
- In Receivables 9.2A, if you previewed statements or letters and then printed them from the preview, there was an Access Violation error.
- Statement balances did not match the backdated Aged Trial Balance report for Balance Forward customers in some cases.
- Viewing a PDF of an invoice that was created by Adagio PDF and then appended with scanned documents caused the Adagio PDF Viewer to crash in some cases. This has been corrected. However, the Viewer may not show the scanned PDF correctly. This will be corrected in a future release. In the interim, the document can be open from your default PDF viewer by clicking the lower leftmost button on the Adagio Viewer.
- In Receivables 9.2A, Batch Listing reports sorted the accounts within an entry instead of in the order they were entered, which is how they were sorted in prior versions and how the drilldown to Transaction detail in the customer shows them. This has been corrected.
- In Receivables 9.2A, the Aged Trial Balance report did not print Adagio Time&Billing File/Docket descriptions.

- In Receivables 9.2A, some reports displayed an error similar to "Cannot open file "\\DATA\ARxxnnnnR.DAT". The system cannot find the file specified." on systems with many Windows users (approximately more than 100).
- The performance of the Customer Transactions report has been significantly improved when printed for a large number of transactions across a network.
- The Calculate Customer Aging function also calculates the customer statistics field 'Oldest Unpaid Invoice Date', which is the oldest invoice transaction with a non-zero balance. When the 'Document Date' aging option was used, the oldest invoice date was determined regardless of whether it had a zero balance or not.
- The G/L Account and G/L Department fields are validated when importing batches, similar to validation in batch entry. This prevents batches accidentally being imported and posted with blank GL accounts.

- After posting a cash batch in a MultiCurrency database, the Data Integrity Check reported an error indicating the computed home balance did not match the stored home balance for a transaction, when in fact there was no error. This was partially fixed in 9.2A and is now correct in all cases.
- After deleting an Alert for a customer in some cases, the Data Integrity Check reported an error indicating an Alert was missing a summary record, when in fact there was no error.

## Enhancements and revisions in earlier versions

Refer to the Readme help file for details of enhancements and revisions in earlier versions or [Historical Enhancements](#) under Products on Softrak's web site.

## Installing

To install Adagio Receivables you need the serial number and install code from the download instruction email sent to you by Softrak Systems.

If you are installing an upgrade, you need the upgrade serial number and install code from the download instruction email. A previous version of Adagio Receivables should already be installed on your computer before installing the upgrade. If a previous version is not already installed, you can still install the upgrade. After entering the upgrade serial number and install code, you will also have to enter the serial number and install code from a previous version.

### **Read the section 'Upgrading' sections below before installing an upgrade.**

To install Adagio Receivables or an upgrade, run the program file you downloaded. Once the install program is running, you can click the View button for detailed installation instructions in the Readme help. If Adagio Receivables is installed on a network, you may also need to do a workstation install at each station running Adagio Receivables.

To determine if a workstation install is required, start Adagio Receivables at the workstation. The workstation install will be automatically started if required. Note: If you are updating multiple applications at the same time, it may be faster to run the All Workstation install to update all applications at once on the station. Refer to "Installing on a Network" in the Readme for instructions.

**Receivables 9.2A requires some Adagio modules to be at a certain version or higher.** See compatibility information below or the Adagio Compatibility Chart.

Receivables 9.2A requires Adagio Lanpak (if used) to be version 9.2A or higher.

Receivables 9.2A requires Adagio MultiCurrency (if used) to be version 9.2A or higher.

Requires Ledger 9.2A or higher to use the new feature in Ledger 9.2A function that allows separation of subledger batches on retrieval by Batch Number. Earlier versions may be used.

Requires OrderEntry 8.1F (2014.09.30) or higher and Invoices 9.1A (2014.10.16) or higher to use the new 'Require PO?' option added to customers for this release. Earlier versions may be used.

Requires BankRec 9.2A (2014.12.18) or higher to use the new 'Print BR Receipts' option in customers or the new 'Request Receipt' option in the Company Profile. Earlier versions may be used.

Receivables 9.2A **requires Microsoft Server 2008 R2 SP1** or higher if running under Remote Desktop Services (Terminal Services). Receivables 9.2A may be installed to Server 2003 and 2008 R1 when used as a file server from a station on a LAN.

**Receivables 9.2A is not compatible with Windows XP.** The install and workstation install will display an error if run on XP. Note: Support from Microsoft for Windows XP ended April 8, 2014. There will be no new security updates from Microsoft. Running Windows XP after the end of support may expose your company to security risks.

Receivables 9.2A requires a database conversion from earlier versions. You should perform a Data Integrity Check in your current version of Receivables before installing the new version and converting your database. Any errors should be rebuilt or dealt with in your current version to ensure a successful conversion.

If you have custom reports and/or views for Receivables created in Crystal Reports 8.5 for Adagio / Adagio GridView, they will require conversion and adjustment for use with 9.2A. You should not install the upgrade or convert Receivables data until you have a plan in place to update any custom reports and views critical to your operation. See the sections below on converting reports and views for details.

## Upgrading

### Upgrading from 9.0C or 9.1A

Upgrade Complexity: **Intermediate** ■

Adagio Receivables 9.2A requires a minor database conversion.

You can convert your Receivables database at any time. To start the conversion, open your current database for the first time in Receivables 9.2A. A warning is displayed indicating the database will be converted and a backup must be made. The program allows you to make a backup before proceeding with the conversion if you have not already done so. The conversion should only take a few moments. After converting a database to 9.2A, it cannot be used with earlier versions.

Adagio 9.2A uses the current version of the Crystal Reports runtime engine with Adagio ODBC drivers to view and print reports, replacing the Crystal Reports 8.5 Print Engine (CRPE32.dll). Adagio 9.2A installs Crystal Reports runtime and, if not already installed on your machine, the Microsoft® .NET Framework. The Adagio install will automatically download these install packages from the internet as required. If other 9.2A modules have already been installed these packages will not need to be downloaded. Adagio ODBC drivers are installed by version 9.2A applications – the Adagio ODBC module does not need to be installed to print reports.

While users are printing / previewing reports, the Active Users List function in Adagio shows the User Name in application "Adagio Reporting". The Active Users List in Adagio Console and the Currently Logged In List in Adagio xConsole show a grid row with App Prefix of "OD" (ODBC) for users printing / previewing reports. A Lanpak license is not used to print or preview reports.

Reports in Adagio Receivables have been converted for Crystal Reports 2013 and can be modified with Crystal Reports 2011 or 2013. Custom reports created with Crystal Reports 2011 or 2013 can be added to the Reports menu by placing them in \Softrak\Receivables\CustomReports. The Report Tables Drive settings and Crystal tables in the \QRASP folder are not used by version 9.2A modules.

The report viewer remembers the window size, position and zoom level. Therefore, the Print/Preview options, including Preview Zoom Factor and Preview Window State (Full screen / Partial screen) were removed from Workstation Options.

Adagio module buttons have been added to the toolbar for 9.2A. They will be enabled by default. The 'Adagio Toolbar' option in User Preferences on the General tab is used to configure the toolbar.

### **Converting GridView Views**

A data dictionary change from older versions to ' Adagio Receivables 9.2A ' (@R92A) was required in order to support new features added for this version. GridView views created for earlier versions of Receivables should be recreated using tables from 'Adagio Receivables 9.2A'. GridView has the ability to convert existing views to a new table.

Note: The 9.2A data dictionaries contain 2 tables for each physical file - one for use by the Adagio module where, for Receivables, the table Descriptions start with "A/R", and one for use by reports that do not. When creating new views, you must use the table starting with "A/R". A future release of GridView will hide tables used by the reports.

GridView views created with the previous dictionary will continue to work without any change. However, it is recommended you convert all your views to use the new dictionary.

See the Tech-Tip and Show Me How video on converting GridView views on Softrak's website at <http://www.softrak.com/resources/technicaltips/technicaltips.php>. You must scroll to the Tech-Tips.

You may find the Adagio Data Dictionary Export Tool useful for comparing tables in the Adagio Receivables 9.2A dictionary to previous versions using Excel. The exporter can be found under on Softrak's website at <http://www.softrak.com/resources/technicaltips/technicaltips.php>.

### **Converting Modified and Custom Reports**

If you have modified any of the standard reports installed by Adagio Receivables, you will have to redo those modifications for Receivables 9.2A. Modified reports are files with a .rpt extension that you copied from \Softrak\Receivables\StandardRP to \Softrak\Receivables\ModRP and modified using Crystal Reports 8.5 for Adagio. Your modified reports from your prior version will be copied to the folder \Softrak\Receivables\ModifiedReports.priorversion. These same reports must be recopied from \Softrak\Receivables\StandardReports to \Softrak\Receivables\ModifiedReports and re-modified using Crystal Reports 2011 or 2013. The Adagio ODBC 9.1A or higher module must be installed to be able to do this. Or, your Adagio dealer or consultant can modify reports for you and deploy them at your site.

When you are certain the original modified reports are no longer needed, you can delete the \Softrak\Receivables\ModifiedReports.priorversion folder.

Custom reports created in Crystal Reports for Adagio for earlier versions of Receivables will have to be converted or recreated. Your custom reports from your prior version will be copied to the folder `\Softrak\Receivables\CustomReports.priorversion`. Converted or recreated custom reports must be placed in `\Softrak\Receivables\CustomReports`.

A Report Converter Utility is available from Softrak Systems for the purpose of converting Crystal Reports 8.5 reports that use the old Crystal Reports Print Engine (CRPE32.dll) to Crystal Reports 2011/2013 format, using the Adagio ODBC driver. Converted reports can be edited and new reports can be created using Crystal Reports 2011 or 2013. The Adagio ODBC 9.1A or higher module must be installed to be able to do this.

Note: Custom reports created with Crystal Reports 8.5 for Adagio for prior versions of Receivables will continue to work in most cases when printed from the Crystal 8.5 designer, Adagio PrintTool 8.5 and the Custom Reports menu of Adagio modules at versions prior to 9.2A. This is because the data structure for Receivables 9.2A did not change significantly. Existing custom reports cannot be printed from the Custom Reports menu of Receivables 9.2A and may not function for future versions of Receivables.

The Report Converter Utility and related files are installed to `\Softrak\System\ReportConverter`. It converts reports created with Crystal Reports 8.5 but will also convert reports from 9.2A to future versions of Adagio.

See the Tech-Tip and Show Me How video on converting reports on Softrak's website at <http://www.softrak.com/resources/technicaltips/technicaltips.php>.

Softrak provides only limited support on the Report Converter. We do not support new versions of Crystal Reports itself, except as support is related to assisting you to locate data in the Adagio tables. Note: Softrak no longer provides support for Crystal Reports 8.5 for Adagio.

As Adagio 9.2A reports use the same data dictionaries as the application, the Adagio Data Dictionary Exporter tool (DDE) is useful for locating the tables and fields in the Adagio Receivables 9.2A dictionary. The DDE program, help and manual can be run from the Windows Start menu.

The 9.2A data dictionaries contain 2 tables for each physical file - one for use by the Adagio module and one for use by reports in 9.2A modules. Standard reports in the modules and custom reports created with Crystal Reports 8.5 for Adagio use tables where the description ends with "(View)" in the DDE. The standard tables used by the module (and by GridView) do not. In Crystal Reports, the View table names end with "crview" (e.g. ar92acstcrview). Standard tables do not end with "crview" (e.g. ar92acst). Use the "crview" tables for modified reports or when converting existing custom reports. When creating new reports, use the standard tables without "crview". Future versions of Adagio will begin to use the standard tables for reporting. You must create a shortcut and add the parameter /ODBC to include the "crview" tables in the export to Excel in the DDE. Note: the "crview" field names are not prefixed with the application code (e.g. "AR").

When you are certain the original reports are no longer needed, you can delete the `\Softrak\Receivables\CustomReports.priorversion` folder.

An updated version of Adagio PrintTool (PT) is installed in `\Softrak\PrintTool`. PT 9.2A prints custom reports created with Crystal Reports 2011 or 2013. It uses the Crystal Reports

runtime engine. Adagio ODBC must be installed to create custom reports but is not required to print custom reports. Your Adagio dealer or consultant can create custom reports for you and deploy them at your site. Note: PT does not print reports created with Crystal Reports 8.5 for Adagio. Existing version 8.5 custom reports must be converted before they can be printed by 9.2A.

#### **Updating to 9.2A from 9.0B**

**Upgrade Complexity:** Intermediate ■

The 'Append by type' option was added to Payment Methods in the BankRec interface. To use this option you must have Adagio BankRec 8.1D or higher. See the Receivables online help for further information.

#### **Updating to 9.2A from 9.0A**

**Upgrade Complexity:** Intermediate ■

The Data Integrity Check (DIC) now detects orphan records within the Receivables GL Distribution Details table and removes them when you do a rebuild. In some cases, there may be a large number of orphan records due to a problem in the Period End and Year End functions (fixed in 9.0B (2011.07.27)). Thus the first DIC run after installing 9.0C or higher may detect and rebuild a large number of errors caused by the orphan records. This is not a cause for concern. While the DIC is rebuilding, progress is not shown (the number of orphans deleted is not updated). This may take several minutes.

#### **Upgrading from versions earlier than 9.0A**

**Upgrade Complexity:** Difficult ◆

Adagio Receivables 9.0A was a major upgrade, containing many changes and new features. This Release Notes does not cover upgrading from earlier versions. **If you are upgrading to 9.2A from a version earlier than 9.0A, before installing the upgrade, it is very important to review this information in the Receivables 9.0B Release Notes on Softrak's website.**

