

Release Notes

The most up-to-date compatibility information is on the **Product Compatibility Info** link at www.softtrak.com.

**Adagio**

BankRec 8.1B
Crystal Reports® 8.5-B for Adagio
DataCare 8.1A
GridView 6.8B – 9.0B
Inventory 8.1A (090217) - 8.1C
Invoices 8.1B, 9.0A
JobCost 8.1B
Lanpak 9.0C
Ledger 9.0A - 9.0C (**see Note 1**)
MultiCurrency 8.0A - 8.1A
ODBC 9.0A

OrderEntry 8.1C
Payables 8.1C
SalesAnalysis 8.1B
SalesCQ 8.1B
Time&Billing 8.1B

Other Products

MS Office 2003, 2007
MS Windows XP, Vista™, 7

Enhancements and revisions in Adagio Receivables 9.0B (2010.09.10)

- ◆ The changes and improvements to Adagio Receivables with this release are significant. To make it easier to review the various changes that have been made, we have grouped them by function in this release note.

Customer

- ◆ Added an option to sort transactions in ascending or descending order by date in the edit and view customer functions for Current or Historical transactions (but not for Both). In previous versions, transactions were always sorted ascending. Right-mouse click on the transactions grid to select the sort order.
- ◆ Print a statement while viewing or editing a customer. The statement date is automatically set to the last statement date for the customer, allowing a single click reprint of the most recent customer statement. The statement format may be chosen prior to printing. For example you can quickly email a statement to a customer while doing a collections call.
- ◆ The customer notes grid in the customer edit and view functions can be sorted to display the most recent notes at the top by right-clicking on the grid and selecting 'Sort Descending'. The selection is remembered.
- ◆ The Customer Notes dialog screen is now sizeable, allowing for more note text to be shown on the screen. The size is remembered.
- ◆ Added an option to security Groups called 'Edit/View Cust Statistics'. If this option is OFF (the default is ON), then the Statistics tab is not visible in edit/view customers. This allows you to restrict users from seeing statistical financial information for a customer while still allowing them to edit customers.

Edits

- ◆ The option 'Verify user groups' has been added to the Company Profile, System Options tab. This allows field verification of User Groups to be controlled separately from other finder fields in Adagio Receivables, which are always verified.
- ◆ The option 'Verify report groups' has been added to the Company Profile, System Options tab. This allows field verification of Report Groups to be controlled separately from other finder fields in Adagio Receivables, which are always verified.
- ◆ The option 'Uppercase contact codes' has been added to the Company Profile, Customer tab. This forces all Contact/Ship-to Address codes to upper case, similar to the 'Uppercase customer codes' option. This option is respected by other modules.
- ◆ The option 'Uppercase state/province' has been added to the Company Profile, System Options tab. Controls whether information entered into the State/Province field of a formatted address is converted to uppercase. This allows use of formatted addresses without the address being a North American address for locations such as the Caribbean.

Batch Entry

- ◆ A Batch Total field has been added to the batch grid screens and shows a running total of all entries in the batch.
- ◆ Added a Find button to invoice and adjustment batch entry functions to allow you to look up customers by Name, Phone, or Document Number. In 9.0A, this feature was only available in cash batch entry.
- ◆ The Find button is now always enabled in the cash batch entry function. Previously, the Find button was disabled if the customer number was not blank. This was a problem if the 'Remember Batch Entry' option is on, as in this case the customer number is only

blank for the first entry.

- ◆ Change the legend on a cash batch to "Deposit Date" rather than "check date".

Posting

- ◆ Multi-user record locking has been significantly improved, allowing users to post batches while other users are performing other tasks such as entering batches and printing reports (while a report is printing or being previewed, but not while the report work file is being generated). Users can post batches in Receivables while other users are entering batches in Adagio Invoices.

Maintenance Functions

- ◆ Added facility to print checks for customer refunds when using Adagio Payables V8.1C. You can write off credit balances or specific transactions to create a check for printing via a manual check batch in Adagio Payables. Customers may be linked to specific vendor records in Adagio Payables. The Payee name and address can be automatically set from either Adagio Payables, the main customer record or any contact name and address associated with the customer. For customers not linked to vendors, checks are created as miscellaneous vendor cash invoice transactions. This function can be used to easily pay off credit balances or manage a customer rebate program.
- ◆ Statements and letters can now be printed to file in Text (.txt), Rich Text (.rtf) or PDF. This allows them to be modified or enhanced with MS Word (.rtf format) before you send them to customer.
- ◆ Enhancements have been made to the customer aging functions. Apply Styles in the Calculate Customer Aging function to highlight customers whose accounts are overdue. If 'Calculate Customer Aging' is set as an On start-up option in User Preferences, when you log into Adagio Receivables, the Calculate Customer Aging screen will open and provide you the opportunity to run the function if the function has not already been run once today. When the 'Auto-age customer on edit/view' is set in User Preferences, whenever you edit or view a customer record, aging will be calculated on that customer based on the session date entered when you log into Adagio Receivables. The Calc Aging button will no longer appear on the customer screen in this case.
- ◆ Change of status can now be optionally updated in the On-hold Audit List printed from the Calculate Customer Aging function. The report no longer needs to be printed and purged before you can run the function again.
- ◆ The Calculate Customer Aging function can optionally auto-insert a customer note if the On-hold status is changed. The note explains why the status was changed.
- ◆ The batch description for batches created by the Retrieve Transaction Batches function now specifies the full module name rather than a 2-character code (e.g. "Adagio OrderEntry" rather than "OE").

Statements / Designer

- ◆ The Formatted Address fields in the specification designer now include the second line of the company name and an additional line has been added to hold a completely full address block.
- ◆ Added 'Active only' option to the Print Statements/Letters function to allow you to print for active customers only.
- ◆ New specification codes added for addresses on statement or letters:
 - C81, Name (line 2) (do not use with compressed or formatted address codes)
 - C87, Name 1 + 2 (do not use with compressed or formatted address codes)
 - C88, address 6 (formatted)
 - C89, address 6 (compressed)
 - C90, address 7 (formatted)
 - C91, address 7 (compressed)

Reports

- ◆ Progress bar and ability to cancel has been added for the Projected Receivables and Overdue Receivables reports.

Import / Export

- ◆ Import/Export supports Excel® 2007 format (.xlsx) allowing for greater than 65,535 rows in import and export files. Spreadsheets no longer need to be saved in Excel 97-2003 format (.xls) before they can be imported.

Generic

- ◆ Added new function User Preferences under the File menu. It allows you to set certain options by user that were previously global, including options previously found under File | Options, Reports | Report Options and from the Company Profile (company background color and On Start-up functions). The preferences can optionally be set for all users and preferences can be printed. If no individual user preferences have been set up for a user, all preferences originally set for the Adagio System Administrator, user SYS, will be used.

Added the option 'Exclude Ranges' to Report Options (now in the new User Preferences function). If 'Remember report options' is on and 'Exclude Ranges' is also on, field ranges in general (including date ranges) are not remembered but other report settings are remembered.

You can now specify a desktop background color, image and/or text constant to display on the Adagio desktop. Use this feature to display your company logo. Use the text strings to make the company name prominent on the desktop. Any JPG or other graphic image can be centered or stretched to fit on the main program desktop. These settings are made on the Appearance tab in the User Preferences function.

- ◆ The option 'Auto-advance smart finder' has been added (in the User Preferences function). It controls whether the focus is on the previously found grid or on the search criteria field when the smart finder is opened. Select the option if you want focus to be on the next row in the grid, allowing you to press F6, Enter and select each item in turn through the found list. Turn it off if you usually want to search by new criteria each time the smart finder is invoked. In either case, the position is advanced in the grid each time the finder is opened. When the smart finder Grid is opened, you can toggle the focus between the Grid and the selection criteria by pressing F6.
- ◆ The option 'Alphabetically sorted field list' has been added (in the User Preferences function). Turn this option on if you want field lists in the Column Editor and Filters fields sorted alphabetically.
- ◆ Column Editor settings are now saved by grid by user by database.
- ◆ Optional Fields have been significantly improved with the addition of edit controls to validate optional field entry within and across an Adagio module(s). Users can control whether a text field, combo box or Finder field is used to validate optional field entries. Data can be restricted as to length and case. Fields shared between modules (such as Adagio Receivables Customer optional fields in Adagio OrderEntry) will automatically inherit the same validation rules. Module by module control of field entry and validation is available. If Add on the Fly is turned on, imported Optional field values will be added to the valid Value list.
- ◆ You now have explicit control of how a customer record is displayed in any customer selection grid. File | Edit Styles allows the creation of named styles with a colored background and font color. User control of font attributes bold and italic is also supported. Named styles may be assigned to individual customers by editing a record or importing the style you wish to use. The style controls the display of a customer on the grid. Use this feature to highlight customers with a balance outstanding or customers over their credit limit. Adagio Styles are shared globally between all Adagio modules and company datasets.
- ◆ Display just the records you need in your main customer selection grid. User defined filters can select and instantly display customer records that meet specific criteria in a user specified sequence. Column settings are saved by grid for each filter by user by database. Up to 5 selection rules can be defined per filter. Compare data elements to a constant value (YTD Invoices > \$10,000), another data element (Balance Outstanding > Credit Limit) or, in the case of dates, to a "floating date range" (Last invoice date in Last 30 days). A 'Week starts on' field has been added to System Options tab in the Company Profile. Grid Filters also allow you to sort grids by multiple fields. Grid Filters may be public or private.
- ◆ Customer filters are refreshed automatically when a Data Integrity Check is performed (including in DataCare) or on demand. Styles can be automatically applied to records that belong to a specific group, making it easy to identify important records according to criteria that you choose. The Display Style may also be set manually in the Edit Customer function. The manual and automatic style code for the customer print on the Customer List and Statistics report in the Profile section. The Apply Styles function in the Maintenance menu allows you to apply multiple filter styles simultaneously. Filters can be toggled on/off on the customer grid.
- ◆ Data Integrity Check (DIC) will automatically reset all filter Styles used based on the Style priority set in the customer filter. For customers that no longer meet any filter criteria, any filter style previously assigned to them is removed and reset to the Standard style. No messages or warnings are given in DIC.
- ◆ Data Integrity Check (DIC) automatically removes any styles set using the Calculate Customer Aging function. These styles may be reapplied by rerunning the Calculate Customer Aging function.
- ◆ Opening a database is faster. The performance increase depends on the machine and the amount of memory installed.

Fixes Done

- ◆ When the customer edit and view functions are opened the focus is now on the grid rather than the buttons to allow you to immediately begin scrolling. When a new customer is added and saved, the new customer has focus in the grid rather than the customer above it. These behaviors are now similar to other Adagio modules such as Adagio Inventory.
- ◆ Creating more than one error cash batch created batches with incorrect entries. If you posted a batch that contains duplicate check numbers, an error batch is correctly created. If you then posted another cash batch containing duplicate check numbers, the error batch that is created contained the same entries and amounts as were created in the first error batch -- even though there were a different number of entries in error and those entries were for different customers, invoices and amounts.
- ◆ The Create Write Off Batch function did not populate the Job number in the adjustment transactions created for transactions with a Job number.

- ◆ The smart finder results for customers were not persistent in the 9.0A (2010.05.04) release.
- ◆ Prepayments did not generate Transactions for JobCost when the cash batch was posted.
- ◆ Many other minor fixes not listed here were also done.

Enhancements and revisions in earlier versions of Adagio Receivables

- ◆ Refer to the Readme help file for details of enhancements and revisions in earlier versions. In particular, there are many significant enhancements in the initial release of Adagio Receivables 9.0A.

Installing

To install Adagio Receivables, you need the serial number and install code from the Product Label that came with the Product CD or from the download email sent to you by Softrak Systems.

If you are installing an upgrade, you need the serial number and install code from the Upgrade Product Label that came with your upgrade CD or from the download instruction email. A previous version of Adagio Receivables should already be installed on your computer before installing the upgrade. If a previous version is not already installed, you can still install the upgrade. After entering the upgrade serial number and install code, you will also have to enter the serial number and install code from a previous version.

Read the sections below before installing an upgrade. If you already have 9.0B and are only installing a Service Pack you do not need to read the sections below.

If you are installing a Service Pack, you do not need to enter a serial number or install code. However, a previous version of Adagio Receivables 9.0B must be installed before the Service Pack can be installed.

To install Adagio Receivables (or an upgrade), insert the CD in the drive. If the install program does not start automatically, run ADAGIO.EXE from the root of the CD. Or, if Adagio Receivables was downloaded, run the program file you downloaded. Once the install program is running, you can click the Help button for detailed instructions. If Adagio Receivables is installed on a network, you must also do a workstation install for each workstation running Adagio Receivables. Refer to the manual or "Installing on a network" in the Readme help for instructions.

To install the Adagio Receivables Service Pack, run the Service Pack program and follow the instructions on the screen. After installing the Service Pack, a workstation install may be required at each station running Adagio Receivables. To determine if a workstation install is required, start Adagio Receivables at the workstation. The workstation install will be automatically started if required. Note: If you are updating multiple applications at the same time, it may be faster to run the all workstation install to update all applications at once on the station. Refer to "Installing on a Network" in the Readme for instructions.

Upgrading to 9.0B from version 9.0A

Adagio Receivables 9.0B **requires Adagio Lanpak to be version 9.0C** or higher.

There are no special considerations when upgrading to Adagio Receivables 9.0B from version 9.0A and no database conversion is required. The information below can be skipped.

Upgrading to 9.0B from versions earlier than 9.0A

Adagio Receivables 9.0A was a major upgrade, containing many changes and new features. **If you are upgrading to 9.0B from a version earlier than 9.0A it is very important to review the information below regarding 9.0A before installing the upgrade.**

Upgrading to 9.0A – considerations before installing an upgrade

Adagio Receivables 9.0A is a major upgrade, containing many changes and new features. It is very important to review the information below before installing an upgrade from Adagio Receivables 8.1A or earlier.

Adagio Receivables 9.0A is not compatible with Windows 2000 workstation. Windows Server 2000 remains a supported platform, although running Adagio Receivables 9.0A from the server console or from a Remote Desktop Connection (RDC) to the server is no longer supported.

Adagio Receivables 9.0A requires compatibility upgrades to several other Adagio modules. Do not install Receivables 9.0A until you are certain all the compatibility upgrades required at your site have been released and you have them available to install. This includes third-party products from Adagio Developer Partners that interface to Adagio Receivables. You must check with the developer of the product or your Adagio dealer to be certain you can install Receivables 9.0A.

Adagio Receivables 9.0A requires the following modules (if used) to be at the version indicated, or higher:

BankRec	8.1B
DataCare	8.1A
Inventory	8.1A (090217) Service Pack. Note: if OrderEntry 8.1C is used, Inventory must be 8.1B or higher
Invoices	8.1B
JobCost	8.1B
Lanpak	9.0B
Ledger	9.0A (080307) or higher or 9.0B (see Note 1)
OrderEntry	8.1C
SalesAnalysis	8.1B
SalesCQ	8.1B
Time&Billing	8.1B

Unlike for Ledger 9.0A, Adagio Receivables 9.0A does **not** keep parallel files to maintain downward compatibility with existing versions of products that interface to AR. The versions listed above are required. Note that they are compatible with earlier versions of AR as well as with 9.0A.

Note 1: Adagio Receivables 9.0A requires Ledger be 9.0B if you use the new Accounting Date field in batches to force individual transactions into a different period than indicated by the transaction date. Otherwise, **Ledger 9.0A (2008.03.07) or higher is required. If you have an earlier release of Ledger 9.0A you must install the current Ledger 9.0A Service Pack or Hot Fix.**

Adagio Receivables 9.0A will NOT convert an earlier version of AR data if pre-GL9.0A data is found. If you are using an earlier version of Ledger you must convert your GL data first. If you attempt to open your AR data for conversion and older GL data is found, an error will be displayed and you will not be able to convert your AR database.

Adagio Receivables 9.0A converts databases from earlier versions. Once converted, **the database is no longer compatible with earlier versions of Adagio Receivables or ACCPAC® Plus™ Accounts Receivable.** It is not compatible with other ACCPAC Plus programs that interface to A/R, including O/E, I/C, G/L, J/C, and S/A. It is not compatible with third-party DOS programs that interface to A/R.

You can convert your AR database at any time. You do not need to post batches, clear posting journals, retrieve invoice or cash transaction batches from other modules, or retrieve the AR transaction batch in Adagio Ledger before converting your data. The program allows you to make a back up before proceeding with the conversion. You should perform a Data Integrity Check in your current version of AR before installing the new version and converting your database. Any errors should be rebuilt or dealt with in your current version to ensure a successful conversion.

Adagio Receivables 9.0A data is not compatible with ACCPAC Plus Accounts Receivable. ACCPAC Plus A/R will not open the database and will display the error "This data is for a newer version of Accounts Receivable". The Adagio Receivables database will not be harmed. However, to prevent Plus A/R from being run accidentally, you may want to rename the \ARASP folder to \ARASP.renamed.

Upgrading to 9.0A – installing the upgrade

Adagio Receivables 9.0A will be installed to the \sofrak\receivables folder. Previous versions were installed in \sofrak\lcrwin.

When installing an upgrade to 9.0A you can delete (uninstall) the previous version (8.1A or older) or leave it installed. If the install detects a prior version it will ask you if you want to remove it.

In most cases users will not need the previous version. This is unlike for Ledger 9.0A, where the previous version was needed in some cases to adjust prior year backup databases in the pre-9 version before retrieving them. However, if you have databases for multiple companies and do not want to convert them all at the same time you may want to leave the previous version installed.

Note: If you run an old version of Receivables on the same machine as 9.0A, there can be some unexpected affects on screen sizes and positions and on grid, finder and smart finder settings, as these settings will be shared by both versions. If you are running on a network, help will not be available for Receivables 8.1A – the help window will show "Action canceled".

Uninstalling the previous version removes everything from the program folder that got installed but leaves everything else that you may have created manually, including the CustomRP, ModRP and Views folders.

The install checks that you have the required versions (as listed in the section above) and displays a warning if the version you have is not compatible. You may proceed as long as you have the required compatibility upgrades to the other modules and are prepared to install them after completing the installation of Receivables 9.0A.

The upgrade install cannot change any custom icons you may have created to launch Receivables and they will continue to run your previous version if it was not uninstalled or will display a "missing shortcut" error if it was uninstalled. You must change these icons manually to run Receivables from \sofrak\receivables\receivables.exe.

Upgrading to 9.0A – converting your database

You can convert your AR database at any time. You do not need to post batches, clear posting journals, retrieve invoice or cash transaction batches from other modules, or retrieve the AR transaction batch in Adagio Ledger before converting your data.

To start the conversion, open your current database that used your previous version of Adagio Receivables. A warning is displayed indicating the database will be converted and a backup must be made. The program allows you to make a back up at this time, before proceeding with the conversion.

Adagio Receivables 9.0A supports “formatted addresses” – it maintains separate fields for City, Province/State and Country, whereas in previous versions this information was contained in free-formatted address lines. AR 9.0A will convert the information in address lines from previous versions to populate the City, Province/State and Country fields, at the same time removing this information from the address lines. Generally you should only use formatted addresses if you are located in Canada or the USA.

The program does the best it can to convert to a formatted address. In the vast majority of cases, the address will be correctly formatted. However, due to the many varied ways addresses may have been entered unformatted, and depending on your home country and whether you have domestic / North American or international customers, it may not be able to format a given address, or the result of the formatting may not be correct or to your liking. For example, the program cannot differentiate “Wisconsin” from “West Indies” when it encounters “WI”. In this case “West Indies” should be spelled out in full if you use formatted addresses. Protectorate countries are not considered during conversion and will not form part of the converted address.

Therefore the conversion to formatted addresses is optional during the conversion of the database. The conversion will ask you if you want to attempt to format your addresses according to conventions used. The conversion only formats address for customers in North America. However it will populate the Country field for international customers if it can, although the address will be left unformatted.

If you elect not to format addresses during conversion, then each customer you wish to switch to formatted address must be done manually. This can be automated using export and import as discussed below.

It is strongly recommended that you test the conversion on a copy of your data to determine if the conversion of addresses in your database will be satisfactory for your purposes. We recommend you contact your Adagio dealer or consultant for assistance with this procedure.

The conversion to 9.0A could take a significant period of time on databases with a large number of customers, transactions and/or history over a network. For large databases, you may want to copy your database to a local machine, convert the data, and then copy it back. The conversion on a local drive could be 10 times faster or more. We strongly recommend you contact your Adagio dealer or consultant for assistance with this procedure.

Note: If the conversion is aborted or does not complete for any reason you must restore your backup. Before restoring your backup you **MUST** first delete the AR data files (AR*.ddd, where ddd is your company data file extension). Failure to delete the AR data files before restoring your backup will result in future problems and database corruption. In general you must always delete the existing database before restoring a backup and be certain your backup is viable before deleting the database.

Upgrading to 9.0A – after conversion

After converting you may need to adjust or correct addresses for some customers. If you elected to format addresses on conversion, you should check the resulting address changes to ensure they are correct. Use the Column Editor, Smart Finder or GridView as a fast way to check addresses.

If you did not format during conversion, then each customer you wish to switch to formatted address must be done manually. This can be automated using export and import. First, turn on the ‘Format address?’ option in the Company Profile, System Options tab. Then, export your customer addresses and re-import them. On import, Adagio Receivables will read the option in the Company Profile and format each imported address. Also, because you have turned on the ‘Format address?’ option in the System Options tab, each new customer created in Adagio Receivables will automatically have its customer address formatted.

See the help and/or manual for more information on formatted addresses.

You should enter the Country for your own company in the Company Profile, Company Data tab. You may want to turn on the ‘Suppress home country on forms’ option on the System Options tab. This suppresses the Country from printing in the address on statements for customers in your own country. Regardless of this setting your Country field is used to control address entry in other Adagio modules.

The Previously Opened database list is now saved by Adagio User rather than for all users. The first time an existing user or a new user logs into Adagio Receivables 9.0A, they will be asked “Would you like your historical company access list set up?” Answer yes to have AR add all entries from the Previously Opened list from your prior version of AR. Note that, if a new user is added to Adagio after conversion (no matter how long after conversion), they will be asked the question and will probably want to say no to this question. It is no longer possible for all users to share the same Previously Opened list.

Statement and Dunning Letter specifications must be converted for AR 9.0A. To convert your specifications, you must open each one

with the statement designer and save it. From the Maintenance menu in Receivables, select Maintain Specifications, then click the Open button on the toolbar. The spec codes L1 to L18 under the 'Detail with Matching' section in the field list in earlier versions of Receivables are not needed and have been removed in version 9.0A. The choice of detail with or without matching transactions is controlled by the Detail Type field under the properties of the Detail Line section. Opening and saving existing specifications will automatically convert the L spec codes in existing specifications to corresponding D codes and set the Detail Line section accordingly.

While you are converting your specifications, you may also want to set the Specification Type, under File | Specification Options, to Statement or Letter, as appropriate. The print statements and letters functions restrict the list of specifications according to type.

No other adjustments are required to existing statement specifications in AR. Likewise, existing specifications in other modules that print customer addresses, such as Invoices, BankRec, OrderEntry, and SalesCQ do not require adjustment. However, in all cases you may want to take advantage of the new specification codes added in these releases.

Statement specifications created by or edited by Adagio Receivables 9.0A are not compatible with earlier versions of Adagio Receivables.

Custom import/export templates for customers and batches defined in earlier versions of Receivables are converted and will continue to work without change. Invoice or cash batches created by third-party products for retrieval or import to Adagio Receivables will continue to work without change.

If you have a third-party application that creates a customer import file for Adagio and you use the default import template, you might need to make minor adjustments to the file as the default customer import template changed for 9.0A.

The program folder moves to \sofrak\receivables for version 9.0A. Previous versions of Adagio Receivables are installed to \sofrak\crwin. Likewise, the program filename changes to Receivables.exe for version 9.0A. Previous program versions were named crwin.exe.

The Windows Start list entry for version 9.0A will default to 'Receivables 9'. The Windows Start list entry for earlier versions defaulted to 'Receivables', and this entry will be left on your start list unless you uninstalled the earlier version. Use the new entry for Receivables 9 when opening Receivables in most cases. When installing an upgrade **you should change any icons on your desktop or in desktop folders to run Receivables using the new program name and folder (see above paragraph)**. If you open Receivables 9.0A data with an older version of Receivables, you will see a message – for 8.1A: "Your current version of Adagio Receivables is not compatible with the version of the Adagio Receivables database you are currently using (8.1A)", or for 8.0B and older: "Old AR data found. Program will not convert. Please backup data and start again." This indicates you need to change your icon.

Many settings made in the Column Editor to grids, finders and smart finders for previous versions of Receivables will need to be redone for Receivables 9.0A.

The File | Options, Field Verification option has been removed. Fields are always verified during entry.

Receivables 9.0A expanded address lines from 30 to 40 characters. However, the compatibility upgrades to BankRec, Invoices, OrderEntry, SalesCQ and Time&Billing support only 30 characters. They will support 40 characters in their 9.0A versions. Until then you may want to set the 'Limit address to 30 characters' option on the System Options tab in the Company Profile to prevent entry of addresses in AR that will be too long to be shown the other modules.

Edit the Company Profile and enter the Country for your company on the Company Data tab. This field is used to blank the country from printing as part of the address on statements for domestic customers.

Upgrading to 9.0A – converting custom reports and views

Reports

If you have modified any of the standard reports installed by Adagio Receivables, you will have to redo those modifications for Receivables 9.0A. Modified reports are files with an .rpt extension that you copied from \sofrak\crwin\StandardRP to \sofrak\crwin\ModRP and modified using Crystal Reports for Adagio. The standard report filenames for 9.0A are generally similar to those in earlier versions of Receivables. Your modified reports from your prior version will be copied to the folder \sofrak\receivables\ModRP.priorversion. Re-modified reports must be placed in \sofrak\receivables\ModRP for Receivables 9.0A.

Installing a Receivables 9.0A upgrade does not delete your original modified reports in \sofrak\CRWin\ModRP, even if you uninstall your prior version. When you are certain these reports are no longer needed, you can delete the \sofrak\CRWin\ModRP folder.

Custom reports created in Crystal Reports for Adagio for earlier versions of Receivables will have to be modified or recreated for use with Receivables 9.0A databases in most cases. Your custom reports from your prior version will be copied to the folder \sofrak\receivables\CustomRP.priorversion. Recreated custom reports must be placed in \sofrak\receivables\CustomRP for Receivables 9.0A. Installing a Receivables 9.0A upgrade does not delete your original custom reports in \sofrak\CRWin\CustomRP, even if you uninstall your prior version. When you are certain these reports are no longer needed, you can delete the \sofrak\CRWin\CustomRP folder.

See the Tech Note entitled "Converting Crystal Reports for Adagio Receivables 9.0A" on Softrak's website under Support | Technical

Tips www.softrak.com/resources/technicaltips/technicaltips.php.

The structure of batches changes in Receivables 9.0A. Any custom Crystal reports will have to be adjusted or recreated. The Crystal tables for 9.0A are 'ARW90' and 'ARB90'.

The 'Installed only' method of selecting tables for Adagio when defining reports in Crystal Reports for Adagio using ADAGIO.SSI to find your database is not supported for Receivables 9.0A. Find your database by the alternate method of searching for the Receivables company profile (global) file 'ARGLOB' instead. Existing reports are not affected by this change.

If you have custom reports (CustomRP folder) or modified reports (ModRP folder) for other Adagio modules that reference tables in Adagio Receivables you will have to adjust or recreate these reports in addition to reports for AR.

Views

GridView views created for earlier versions of Adagio Receivables must be recreated using tables from 'Adagio Receivables 9.0A'. GridView 9.0A and higher has the ability to convert existing views to a new table.

Views created for earlier versions of Receivables will have to be converted or recreated for use with Receivables 9.0A databases in most cases. Views from your prior version will be copied to the folder \softrak\receivables\Views.priorversion. Recreated views must be placed in \softrak\receivables\Views for Receivables 9.0A. Installing a Receivables 9.0A upgrade does not delete your original views in \softrak\CRWin\Views. When you are certain these views are no longer needed, you can delete the \softrak\CRWin\Views folder.

See the Tech Note entitled "Converting GridView for Adagio Receivables 9.0A" on Softrak's website under Support | Technical Tips www.softrak.com/resources/technicaltips/technicaltips.php.

The structure of batches changes in Receivables 9.0A. Any custom GridView views will have to be adjusted or recreated. The GridView dictionary is 'Adagio Receivables 9.0A'.

If you have GridView views for other Adagio modules that reference tables in Adagio Receivables you will have to adjust or recreate these views in addition to views for AR.

In previous versions of Receivables, each batch was a separate file pair and you used a Wildcard to select the batch number in GridView views. For Receivables 9.0A, batches are all in one file pair (per batch type: invoice, cash or adjustment). The batch number is a field in the file and you use a filter to select the batch you want to view. To show batch fields from the header and detail, you will need to define a link between the 2 tables.

You may find the Adagio Data Dictionary Export Tool useful for comparing tables in the Adagio Receivables 9.0A dictionary to previous versions using Excel. The exporter can be found under on Softrak's website Support | Technical Tips www.softrak.com/resources/technicaltips/technicaltips.php.

A new Composite dictionary "Adagio {Composite Tables 9.0A}" that links to Receivables 9.0A tables is required for use with GridView. The 9.0A Composite dictionary no longer contains tables that link within the same module – it contains only tables that link between modules. Composite tables containing links within the same module have been moved to the standard dictionary for the module. Accordingly, the composite tables linking customers with transactions and notes have been moved to the "Adagio Receivables 9.0A dictionary". These tables are "**AR Trans w Cust" and "**AR Notes w Cust". Note: All customer information is contained in a single table for AR 9.0A and the customer extension table is no longer needed. In addition, the customer current and history transactions are now located in a single file rather than 2 separate files. Therefore the number of composite tables linking to customer has been reduced. If you have existing views using the old composites "*AR Hist w Cust, *AR Hist w Cust Ext, or *AR Trans w Cust Ext, these views must be recreated using the 2 composite tables available for 9.0A. GridView 9.0A can convert existing views using a new dictionary. You may be able to convert your views, otherwise they will need to be re-created.

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