

Compatibility

Adagio

BankRec 9.2A – 9.3A
Console 9.2A – 9.3A
DataCare 9.3A
ePrint 9.2A
GridView 9.2A – 9.3B
Inventory 9.2A – 9.3B
Invoices 9.2A – 9.3B
Lanpak 9.3A – 9.3B
Ledger 9.2A – 9.3B
ODBC 9.2A
Payables 9.2A – 9.3C
PurchaseOrders
9.2A – 9.3B
Receivables 9.2A – 9.3B

Other

MS Office 2010/13/16/19/21,
365
MS Windows 8, 8.1, 10, 11
MS Server 2012R2 or higher
Crystal Reports® 2013, 2016
(requires Adagio ODBC 9.2A)

Note

The most up-to-date
compatibility information is on
the Product Compatibility Info
link at www.softtrak.com.

Enhancements

- When JobCost Integration was not selected in Receivables, Cost Batches could not be retrieved.
- Year End Processing was not correctly resetting the Cost and Bill Batch files.
- In Cost Batch Listings and Posting Journals, the General Ledger Distribution Summary did not balance when batch entries were a mix of Invoices and Credit Notes/positive and negative values.
- Change Order Reports were not printing the Change Order Description correctly, in some cases.
- User Preferences now includes 'Open Reportset List' in the 'On start-up' options.
- For Print Destination: File, the File Format list has been updated to remove outdated formats. The only Format is Excel.

Enhancements and revisions in earlier versions

Refer to the Readme help file for details of enhancements and revisions in earlier versions or the [Change Log](#) under Product Documentation on Softtrak's web site.

Installing

To install Adagio JobCost you need the serial number and install code from the download instruction email sent to you by Softtrak Systems.

If you are installing an upgrade, you need the upgrade serial number and install code from the download instruction email. A previous version of Adagio JobCost should already be installed on your computer before installing the upgrade. If a previous version is not already installed, you can still install the upgrade. After entering the upgrade serial number and install code, you will also have to enter the serial number and install code from a previous version.

Read the 'Upgrading' sections below before installing an upgrade.

To install Adagio JobCost or an upgrade, run the program file you downloaded. Once the install program is running, you can click the View button for detailed installation instructions

in the Readme help. If Adagio JobCost is installed on a network, you may also need to do a workstation install at each station running Adagio JobCost.

To determine if a workstation install is required, start Adagio JobCost at the workstation. The workstation install will be automatically started if required. Note: If you are updating multiple applications at the same time, it may be faster to run the All Workstation install to update all applications at once on the station. Refer to "Installing on a Network" in the Readme for instructions.

Adagio JobCost 9.3A (2025.07.29) installs a new version of the SAP Crystal Reports™ runtime engine for .NET Framework (SP25) used to print/preview reports. **This will require a workstation install on all stations that run Adagio**, regardless of whether Adagio JobCost is run from a given station, unless another module that installs SP25 has already caused a workstation install for this reason. If a station does not run JobCost then untick the shortcuts and Start Menu options. Other modules with a release date after October 23, 2019 may or may not install SP25. Eventually, all modules will do so.

After installing JobCost (or any other module that installs Crystal SP25) **you must do a workstation install for JobCost** (or the other module) **on each workstation**, even if the station never runs JobCost (or the other module). When JobCost is run on a workstation for the first time it will trigger a workstation install. If other modules are started before the JobCost workstation install is done they will display an error and reports will not print. If a workstation install of other modules is needed on a station the JobCost workstation install should be done last.

When installing Adagio at a new site or to a new server, Adagio JobCost 9.3A should be installed last (any module that installs the new version of the Crystal Reports runtime engine (SP25) can be installed last instead). If after installing JobCost you install other modules with a release date older than the date of this JobCost release, the error "Failure to initialize the Adagio Reporting environment." will be displayed when you start the module. To correct this, run the System Status function from the Help menu of any module (that runs without error) or run \Softtrak\System\chksys.exe. You need to have administrator rights on your station to do this. If User Account Control is enabled you will be prompted to allow the program CHKSYS.EXE to run and must do so. The following message will be displayed and you should proceed to update the files.

Reporting File Needs Updating! This utility has detected that the Softtrak Reporting DLL [SofttrakSystems.Adagio.Reporting.dll] needs to be updated in one or more Adagio folders. Unless you have specific circumstances to delay this action, you should update the needed files now. Do you want to update the needed files?

You must do a workstation install for JobCost on the station as described above.

Adagio JobCost 9.3A installs a new version of the Adagio ODBC driver used to print reports. The new driver is AdagioODBCv3.dll. It is installed in the \Softtrak\ODBCV2 folder. Reports printed by all Adagio modules, including all versions, will use this new driver. The prior version of the driver (AdagioODBCv2.dll) remains installed and will continue to be used by existing ODBC connections (for any DSN created with the module Adagio ODBC) without

change. Installing Adagio module versions released prior to JobCost 9.3A will set the driver used back to AdagioODBCv2.dll. Reports from JobCost will continue to work.

Adagio JobCost 9.3A installs a new version of the printer driver used to print documents and reports to PDF for DocStore users. The new driver name is AdagioV3PDF. This driver uses novaPDF version 10.

NOTE: Modules that have not been updated to use AdagioV3PDF printer driver cannot print to that driver from the printer list. However, DocStore users will have no problem ePrinting reports to PDF or printing forms to PDF.

Adagio JobCost 9.3A **requires Adagio Lanpak (if used) to be version 9.3A** or higher.

Adagio JobCost 9.3A **requires Adagio PurchaseOrders (if used) to be version 9.3A (2015.12.04)** or higher. Earlier releases of PurchaseOrders 9.2A will not open if JobCost 9.2A data is present. However, PurchaseOrders 8.1C and 8.1D will open without warning. These versions must not be used with JobCost 9.3A and may cause data corruption or loss of data.

Adagio JobCost 9.3A **requires Adagio Receivables (if used) and Adagio Invoices (if used) to be version 9.0A** or higher.

Adagio JobCost 9.3A **requires Adagio DataCare (if used) to be version 9.2A** or higher.

Adagio JobCost 9.3A **requires Microsoft Server 2008 R2 SP1** or higher if running under Remote Desktop Services (Terminal Services). JobCost 9.2A may be installed to Server 2008 R1 when used as a file server from a station on a LAN.

Adagio JobCost 9.3A is not compatible with Windows XP. The install and workstation install will display an error if run on XP. Note: Support from Microsoft for Windows XP ended April 8, 2014. There will be no new security updates from Microsoft. Running Windows XP after the end of support may expose your company to security risks.

Adagio JobCost 9.2A requires a database conversion from earlier versions. You should perform a Data Integrity Check in your current version of JobCost before installing the new version and converting your database. Any errors should be rebuilt or dealt with in your current version to ensure a successful conversion.

If you have custom reports and/or views for JobCost created in Crystal Reports 8.5 for Adagio / Adagio GridView, they will require conversion and adjustment for use with 9.2A. You should not install the upgrade or convert JobCost data until you have a plan in place to update any custom reports and views critical to your operation. See the sections below on converting reports and views for details.

Upgrading

Upgrading from 9.2A

Upgrade Complexity: **Intermediate** ■

Adagio JobCost 9.2A requires a database conversion from earlier versions. You should perform a Data Integrity Check in your current version of JobCost before installing the new version and converting your database. Any errors should be rebuilt or dealt with in your current version to ensure a successful conversion.

If you have custom reports and/or views for JobCost created in Crystal Reports 8.5 for Adagio / Adagio GridView, they will require conversion and adjustment for use with 9.2A. You should not install the upgrade or convert JobCost data until you have a plan in place to update any custom reports and views critical to your operation. See the sections below on converting reports and views for details.

Upgrading from 8.1C or 8.1D

Upgrade Complexity: **Intermediate** ■

Note: The conversion to JobCost 9.2A will delete ALL existing import/export templates and create new default templates. You should print any template you use before installing the 9.2A upgrade so you can easily recreate them after conversion.

JobCost 9.2A now installs to the \Softtrak\JobCost folder and the program name is JobCost.exe. Previous versions were installed in \Softtrak\AJWin and had a program name of AJWin.exe. When an Adagio JobCost 9.2A upgrade is installed, it automatically uninstalls any prior version of Adagio JobCost.

The upgrade install cannot change any custom icons you may have created to launch JobCost and will display a "Problem with Shortcut" error if they are launched. You must change these icons manually to run JobCost from \Softtrak\JobCost\JobCost.exe or create new ones.

Adagio JobCost 9.2A requires a database conversion from earlier versions.

You can convert your JobCost database at any time. To start the conversion, open your current database for the first time in JobCost 9.2A. A warning is displayed indicating the database will be converted and a backup must be made. The program allows you to make a backup before proceeding with the conversion if you have not already done so. The conversion should only take a few moments. After converting a database to 9.2A, it must not be used with earlier versions.

Adagio 9.2A uses a newer version of the Crystal Reports runtime engine with Adagio ODBC drivers to view and print reports, replacing the Crystal Reports 8.5 Print Engine (CRPE32.dll). Adagio 9.2A installs Crystal Reports runtime and, if not already installed on your machine, the Microsoft® .NET Framework. The Adagio install will automatically download these install packages from the internet as required. Adagio ODBC drivers are installed by version 9.2A applications – Adagio ODBC does not need to be installed to print reports.

While users are printing / previewing reports, the Active Users List function in Adagio shows the User Name in application "Adagio Reporting". The Active Users List in Adagio Console and the Currently Logged In List in Adagio xConsole show a grid row with App Prefix of "OD" (ODBC) for users printing / previewing reports. A Lanpak license is not used to print or preview reports.

Reports in Adagio JobCost have been converted for Crystal Reports 2013 / 2016 and can be modified with Crystal Reports 2013 or 2016. Custom reports created with Crystal Reports 2013 or 2016 can be added to the Reports menu by placing them in \Softtrak\JobCost\CustomReports. The Report Tables Drive settings and Crystal tables in the \QRASP folder are not used by version 9.2A modules.

The report viewer remembers the window size, position and zoom level. Therefore, the Print/Preview options, including Preview Zoom Factor and Preview Window State (Full screen / Partial screen) were removed from Workstation Options.

Adagio module buttons have been added to the toolbar for 9.2A. They will be enabled by default. The 'Adagio Toolbar' option in User Preferences on the General tab is used to configure the toolbar.

Converting GridView Views

A data dictionary change from 'Adagio JobCost 8.1C-8.1D' (@J81C) to 'Adagio JobCost 9.2A' (@J92A) was required in order to support new features added for this version. GridView views created for earlier versions of Adagio JobCost should be recreated using tables from 'Adagio JobCost 9.2A'. GridView has the ability to convert existing views to a new table.

Note: The 9.2A data dictionaries contain 2 tables for each physical file - one for use by the Adagio module and one for use by its reports. The table Descriptions for the module start with "A/J or AJ" and ones for use by its reports do not. When creating new views you must use the tables starting with "A/J or AJ". A future release of GridView will hide tables used by the reports so they cannot be used inadvertently. Tables starting with "AJ" (no slash) are composite tables and can be used to create views.

GridView views created with the previous dictionary will continue to work without any change. However, it is recommended you convert all your views to use the new 'Adagio JobCost 9.2A' dictionary.

Views from your prior version located in \Softtrak\AJWin\Views will be copied to the folder \Softtrak\JobCost\Views.priorversion. Recreated views must be placed in \Softtrak\JobCost\Views. When you are certain the original views are no longer needed, you can delete the \Softtrak\JobCost\Views.priorversion folder.

See the Tech-Tip and Show Me How video on converting GridView views on Softtrak's website at <http://www.softtrak.com/resources/technicaltips/technicaltips.php>. You must scroll to the Tech-Tips.

You may find the Adagio Data Dictionary Export Tool useful for comparing tables in the Adagio JobCost 9.2A dictionary to previous versions using Excel. The exporter can be found under on Softtrak's website at <http://www.softtrak.com/resources/technicaltips/technicaltips.php>.

Converting Modified and Custom Reports

If you have modified any of the standard reports installed by Adagio JobCost, you will have to redo those modifications for JobCost 9.2A. Modified reports are files with an .rpt extension that you copied from \Softtrak\JobCost\StandardRP to \Softtrak\JobCost\ModRP and modified using Crystal Reports 8.5 for Adagio. Your modified reports from your prior version will be copied to the folder \Softtrak\JobCost\ModifiedReports.priorversion. These same reports must be recopied from \Softtrak\JobCost\StandardReports to \Softtrak\JobCost\ModifiedReports and re-modified using Crystal Reports 2013 or 2016. Adagio ODBC must be installed to be able to do this. Or, your Adagio dealer or consultant can modify reports for you and deploy them at your site.

When you are certain the original modified reports are no longer needed, you can delete the \Softrak\JobCost\ModifiedReports.priorversion folder.

Custom reports created in Crystal Reports for Adagio for earlier versions of JobCost will have to be converted or recreated. Your custom reports from your prior version will be copied to the folder \Softrak\JobCost\CustomReports.priorversion. Converted or recreated custom reports must be placed in \Softrak\JobCost\CustomReports.

A Report Convertor Utility is available from Softrak Systems for the purpose of converting Crystal Reports 8.5 reports that use the old Crystal Reports Print Engine (CRPE32.dll) to Crystal Reports 2013/2016 format, using the Adagio ODBC driver. Converted reports can be edited and new reports can be created using Crystal Reports 2013 or 2016. Adagio ODBC must be installed to be able to do this. **Only reports built using the most recent QRT*.QRW tables can be converted.**

The Report Convertor Utility and related files are installed to the folder \Softrak\System\ReportConvertor. The ReportConvertor converts reports created with Crystal Reports 7 and 8.5 but will also convert reports from 9.2A to future versions of Adagio. See Tech-Tips on the ReportConvertor and Speed Improvement Tips for Custom Reports in this folder.

See these Tech-Tips and a Show Me How video on converting reports on Softrak's website at <http://www.softrak.com/resources/technicaltips/technicaltips.php>. You must scroll to the Tech-tips.

Softrak provides only limited support on the Report Convertor. We do not support new versions of Crystal Reports itself, except as support is related to assisting you to locate data in the Adagio tables. Softrak no longer provides support for Crystal Reports 8.5 for Adagio.

As Adagio 9.2A reports use the same data dictionaries as the application, the Adagio Data Dictionary Exporter tool (DDE) is useful for locating the tables and fields in the Adagio JobCost 9.2A dictionary. The DDE program, help and manual can be run from the Windows Start menu.

The 9.2A data dictionaries contain 2 tables for each physical file - one for use by the Adagio module and one for use by reports in 9.2A modules. Standard reports in the modules and custom reports created with Crystal Reports 8.5 for Adagio use tables where the description ends with "(View)" in the DDE. The standard tables used by the module (and by GridView) do not. In Crystal Reports, the View table names end with "crview" (e.g. ac92ajobcrview). Standard tables do not (e.g. aj92ajob). Use the "crview" tables for modified reports or when converting existing custom reports. When creating new reports, use the standard tables without "crview". Future versions of Adagio will begin to use the standard tables for reporting. You must create a shortcut and add the parameter /ODBC to include the "crview" tables in the export to Excel.

When you are certain the original reports are no longer needed, you can delete the \Softrak\JobCost\CustomReports.priorversion folder.

An updated version of Adagio PrintTool (PT) is installed in \Softrak\PrintTool. PT 9.2A prints custom reports created with Crystal Reports 2013 or 2016. It uses the Crystal Reports runtime engine. Adagio ODBC must be installed to create custom reports but is not required to print custom reports. Your Adagio dealer or consultant can create custom reports for you

and deploy them at your site. Note: PT does not print reports created with Crystal Reports 8.5 for Adagio. Existing version 8.5 custom reports must be converted before they can be printed by 9.2A.

Upgrading from 8.1B or earlier

Upgrade Complexity: Intermediate ■

This Release Notes does not cover upgrading from 8.1B or earlier versions. If you are upgrading to 9.2A from these version, **before installing the upgrade**, it is very important to review this information in the 8.1D Release Notes on Softrak's website. This information is also in the Readme help.

